

# MINUTES

**Meeting:** MALMESBURY AREA BOARD  
**Place:** Ashton Keynes Village Hall, Park Place, Ashton Keynes, Swindon,  
Wiltshire, SN6 6NT  
**Date:** 16 March 2011  
**Start Time:** 7.00 pm  
**Finish Time:** 9.10 pm

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Please direct any enquiries on these minutes to:

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alexsmith@wiltshire.gov.uk

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## **In Attendance:**

### **Wiltshire Councillors**

Cllr John Thomson (Chairman), Cllr Simon Killane (Vice Chairman), Cllr Carole Soden and Cllr Toby Sturgis

### **Wiltshire Council Officers**

Mark Boden, Corporate Director of Neighbourhood Planning  
Miranda Gilmour, Community Area Manager  
Alexa Smith  
Jacqui White, Service Director Shared Services & Customer Care

### **Town and Parish Councillors**

Malmesbury Town Council – Bill Blake and Patrick Goldstone\*  
Ashton Keynes Parish Council – Malcolm Carter, Simon Jefferson, John Marsh (Clerk), Ron Thomas and David Wingrove  
Brinkworth Parish Council – Rob Bailey and Owen Gibbs  
Crudwell Parish Council – Terry Fraser  
Dauntsey Parish Council – Ellen Blacker\* and Andrew Chapman  
Lea & Cleverton Parish Council – John Cull\*  
Leigh Parish Council – Roger Baker\*  
Little Somerford Parish Council – Tony Pooley\*  
Minety Parish Council – Graham Thorne\*  
Norton & Foxley Parish Council – Peter Campaigne\*

Sherston Parish Council – Martin Rea\*  
St Paul Malmesbury Without Parish Council – Roger Budgen

\* = Denotes nominated representative

**Partners**

Police – Inspector Chris Martin

NHS Wiltshire – Alison Bell. Public Health Consultant

Great Western Hospital NHS Foundation Trust - Helen Bourner, Director of Business Development

Malmesbury River Valleys Trust – Derek Tilney and June Tilney

Malmesbury and the Villages Community Area Partnership – Mark Allen, John Beresford, Alison Cross-Jones, Ellie Cross-Jones, Lisa Huntley, Sid Jevons\* and Robin Rogers

Wiltshire and Gloucestershire Standard – Tina Robins

**Total in attendance: 49**

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<u>Agenda Item No.</u>	<u>Summary of Issues Discussed and Decision</u>
1.	<p><u>Chairman's Welcome and Introductions</u></p> <p>The Chairman welcomed those present to the meeting, including Mark Boden, Corporate Director of Neighbourhood Planning. He thanked Renate Malton, Project Officer, for the display stands available to view before the meeting regarding feedback from the community flooding consultation.</p>
2.	<p><u>Apologies for Absence</u></p> <p>Apologies for absence were received from Sergeant Martin Alvis (Wiltshire Police), Catherine Doody (Malmesbury Town Council), Roger Lee (St Paul Malmesbury Without Parish Council), Terry Mockler (Hankerton Parish Council), John Parmiter (Lea and Cleverton Parish Council), John Tremayne (Easton Grey Parish Council), Jenny Woodcock and Andrew Woodcock (Malmesbury Town Council).</p>
3.	<p><u>Minutes</u></p> <p>The minutes of the meeting held on 16 March 2011 were approved and signed as a correct record.</p>
4.	<p><u>Declarations of Interest</u></p> <p>There were no declarations of interest.</p>
5.	<p><u>Chairman's Announcements</u></p> <p>The Chairman drew attention to the written announcements included in the agenda pack. Three late announcements had also been received.</p> <p>The public were invited to attend an evening seminar on Tuesday 22 March 2011 at 6.30 pm, with refreshments available from 6.00 pm, at Malmesbury Secondary School to look at the implications of the Government's Localism Bill now before Parliament and what this was likely to mean for public and voluntary services in the Malmesbury Community Area.</p> <p>The seminar would address how Wiltshire Council planned to develop its own local arrangements through the Area Boards, with new ways of involving people in decisions about services.</p> <p>It would also address how the Government was proposing to change the current planning system to give local people more of a say over the future development of the places where they live. The seminar would conclude with an update and discussion about the development of local planning policies (known as the Wiltshire Core Strategy) for the Malmesbury Community Area.</p>

	<p>Information was provided about changes to bus services. As a result of significant reductions in local authority funding, Wiltshire Council has had to make difficult decisions in setting its budget for the 2011/12 financial year.</p> <p>The intention behind the proposals was to minimise the impact on users as far as possible, by spreading the changes across the county and withdrawing services or journeys where alternatives were available, or which were relatively poorly used or expensive to run per passenger carried.</p> <p>There were relatively few changes affecting the Malmesbury Community Area and the main change proposed was withdrawal of the Sunday journeys on service 51A (Cirencester – Ashton Keynes – Cricklade – Swindon).</p> <p>Communities had the opportunity to respond via their Town or Parish Council if they were aware of particular difficulties that would result. A letter had been sent to all Town and Parish Councils explaining the proposed changes, and asking for feedback. Responses were requested by 1 May 2011. Replies should be sent to <a href="mailto:ian.white@wiltshire.gov.uk">ian.white@wiltshire.gov.uk</a> in Wiltshire Council's Passenger Transport Unit.</p> <p>Energy monitors would be available from Malmesbury library from Monday April 4 2011. Members of the public would be able to hire a monitor for free for a period of three weeks, which could be used to monitor the energy used by electrical items in the home. A booklet including energy saving advice would be given out with the energy monitor that could be kept for future reference. The initiative to provide energy monitors in all Wiltshire libraries was funded by the Performance Reward Grant Scheme.</p>
6.	<p><u>Partner Updates</u></p> <p>The Chairman noted the written updates from partners included with the agenda pack. He invited partners to speak if they had further information for the meeting.</p> <ul style="list-style-type: none"> <li>a) The written update from Wiltshire Police was circulated at the meeting, please find attached to the minutes. The main issue in the Community Area was rural theft. Inspector Martin advised the meeting to secure property carefully and take details if suspicious behaviour had been noticed.</li> <li>b) The written update from Wiltshire Fire and Rescue Service was noted.</li> <li>c) The written update from NHS Wiltshire was noted.</li> <li>d) The written update from Malmesbury and the Villages Community Area Partnership (M&amp;VCAP) was noted. Sid Jevons emphasised that the Partnership were always looking for volunteers who would like to become involved in their work.</li> </ul>

- e) Malcolm Carter from Ashton Keynes Parish Council introduced their new website. He described how the website was created to address people not knowing what was going on in the community, how it was designed using a website design template and the positive feedback it had received. The website could be accessed via the following link:  
[www.akpc.org.uk](http://www.akpc.org.uk).

Ellen Blacker explained that Community Speed Watch had been a real success story in Dauntsey and a prime example of 'The Big Society' in action.

The group attended the risk assessed site most mornings and afternoons when they had the device and had seen a significant drop in traffic speeds. When the project was started, the group recorded approximately 30 vehicles exceeding the limit per hour. This had dropped to 15-20, however unfortunately the effect was short-lived and when not visible on duty the traffic sped up. An overall lowering of traffic speed through the village was still noted.

Dauntsey Parish Council had invested in the wheelie bin stickers offered by Advanced Printing Services (UK) Ltd. The stickers helped to support the work of the Community Speedwatch scheme. Approximately 50% of homes in the 30mph zone had the stickers, enough to have effect. On bin day, the number of vehicles recorded exceeding the speed limit reduced from 15-20 per hour to 3-4 per hour.

Ellen thoroughly recommended these stickers as a method of reminding motorists to slow down.

Roger Baker from Leigh Parish Council raised concern about the proposed HM Revenues and Customs requirement for parish clerks to register to pay tax and national insurance contributions, given their low earnings. John Marsh, clerk to Ashton Keynes Parish Council, offered to provide support free of charge to Leigh Parish Council. The Chairman expressed his support for Roger's concern and advised parishes to write to their MP.

Wiltshire Council was talking to HM Revenues and Customs and the Wiltshire Association of Local Councils to see whether it would be possible for Wiltshire Council to run the payroll on behalf of Wiltshire Parish Councils. The Wiltshire Association of Local Councils could be contacted at:

Wyndhams, St Joseph's Place, Devizes, Wiltshire, SN10 1DD, on 01380 729549 or [office@wiltshire-alc.org.uk](mailto:office@wiltshire-alc.org.uk).

### **Decision**

**The Chairman would write to the local MP to express concern about**

	<p><b>the requirement for all parish clerks to register to pay tax and national insurance contributions.</b></p>
<p style="text-align: center;"><u>Late Police Report</u></p>	
<p>7.</p>	<p><u>Community Services Contract</u></p> <p>Helen Bournier, Director of Business Development, provided information about the Great Western Hospital contract to run the community services currently run by Wiltshire Primary Care Trust.</p> <p>The presentation covered the main subjects below:</p> <ul style="list-style-type: none"> <li>• Background to the changing landscape of the NHS</li> <li>• The composition of the Great Western Hospitals NHS Foundation Trust</li> <li>• The services currently provided</li> <li>• The record of providing good patient care</li> <li>• Key facts about the new services that the Trust would be responsible for – providing healthcare in over 30 locations from Malmesbury in the north down to Salisbury in the south and across towards Bath and beyond into Somerset</li> <li>• Why the Trust bid for these services – a unique opportunity to improve care for patients across the region</li> <li>• What this meant for local people.</li> </ul> <p>Please find slides from the presentation attached to the minutes. The presentation was followed by a short question and answer session. Issues raised from the floor included those below:</p> <ul style="list-style-type: none"> <li>• Services for adults with mental health issues would be taken over</li> <li>• Commissioner decisions were to be made about the services that would and would not be provided by the NHS</li> <li>• Arrangements for the out of hours service would not be affected</li> <li>• Catering and cleaning contracts would be reviewed in 2012.</li> </ul> <p>Please email Kevin McNamara, Head of Marketing and Communications, with any other questions: <a href="mailto:kevin.mcnamara@gwh.nhs.uk">kevin.mcnamara@gwh.nhs.uk</a>.</p> <p><b><u>Decision</u></b>  <b>A representative from the Great Western Hospital NHS Foundation Trust would return to a future Area Board meeting to provide further information about how changes would affect services provided in the Community Area.</b></p>
<p style="text-align: center;"><u>Local Area Board Presentation</u></p>	
<p>8.</p>	<p><u>Community Issues Update</u></p> <p>The Community Area Manager provided a summary of current community issues and the Area Board agreed those to be closed.</p>

	<p><b><u>Decision</u></b>  <b>The Area Board would close the following issues:</b></p> <p><b>Issue 1129 – speeding issues in Leigh would be managed through a Community Speed Watch scheme and in the meantime a Speed Indicator Device would be installed.</b></p> <p><b>Issue 1363 – perceived night time speeding in Dark Lane, Malmesbury, was being passed to Wiltshire Police to monitor. To date no excessive speeds had been recorded.</b></p> <p><b>Issue 1482 – the adoption of open space associated with specific properties at Abbey Height was a personal and not a community matter.</b></p> <p><b>Issue 1443 – dog fouling in the Hudson Road/Glovers Court area of Malmesbury had and would continue to be monitored. Additional signage had been provided.</b></p> <p><b><u>Decision</u></b>  <b>The Area Board would refer a further four issues to the Community Area Transport Group for consideration at their April meeting.</b></p> <p><b><u>Decision</u></b>  <b>The Area Board would consider the issue of speed bumps at the meeting as item 9.</b></p>
9.	<p><b><u>Speed Bumps Survey Update</u></b></p> <p>Martin Rose, Principal Highways Engineer, responded to the speed bumps survey results and Town Council recommendations. He thanked the Town Council for their work. Martin commented that part of the issue was that the speed bumps were grey because they were in a historical town and this made them difficult to see. Vehicles had changed since the bumps were put in place and many larger vehicles were unaffected by them.</p> <p>The Chairman had met with officers and asked them to look into removing the speed bumps, modifying the speed bumps and other options for slowing down traffic. Priorities for resurfacing roads in the Community Area were also under consideration. The Area Board would make decisions on this issue once the priorities for resurfacing were also available; following which it would be discussed at an Area Board meeting to take into account funding issues and legal requirements.</p> <p><b><u>Decision</u></b>  <b>The Chairman would ask the Wiltshire Council officers concerned to meet with the Town Council to discuss options regarding the speed bumps in Malmesbury and to put up a display in the town.</b></p>

10.	<p><u>Cabinet Representative</u></p> <p>Councillor John Thomson explained how Cabinet members attended Area Board meetings across the county on a rota basis. He provided an overview about his role as Deputy Leader and Cabinet member for Adult Care, Community Services and Libraries. He explained this encompassed Area Boards.</p> <p>Wiltshire Council was committed to retaining libraries and the mobile library service. Opening hours would be reassessed in the context of neighbouring local authorities closing libraries. Input from volunteers and partnership working would be needed in small communities to keep their libraries open. There had been fantastic levels of volunteering across the county.</p> <p>Wiltshire was set to face a big increase in the number of older people in the county and had a ten year plan to improve services and provide joined up and flexible care. Wiltshire Council was investing in keeping people in their homes with support for as long as possible, the next stage would be extra care in home and the final stage if needed would be residential care.</p> <p>Councillor Thomson hoped that more powers would shift to Area Boards with increased delegation of decisions and funding. Confidence had already been gained in the system through the work of Area Boards thus far.</p>
11.	<p><u>End of Life Care</u></p> <p>Alison Bell, Public Health Consultant for NHS Wiltshire, provided information about the End of Life Care Strategy that Wiltshire Council and NHS Wiltshire had adopted. The presentation covered the main subjects below:</p> <ul style="list-style-type: none"> <li>• A definition of end of life care – ‘living well until you die’</li> <li>• Sensitivity to death and dying</li> <li>• The policy context</li> <li>• The context in Wiltshire</li> <li>• What NHS Wiltshire were already doing to improve end of life care</li> <li>• What NHS Wiltshire planned to do to improve end of life care.</li> </ul> <p>Further information was available from the website:  <a href="http://www.endoflifecareforadults.nhs.uk">http://www.endoflifecareforadults.nhs.uk</a>. Alison could be contacted by email on:  <a href="mailto:alison.bell@wiltshire.nhs.uk">alison.bell@wiltshire.nhs.uk</a>.</p>
12.	<p><u>Outside Body Appointments Update</u></p> <p>Updates from Councillor Soden and Councillor Killane regarding The Malmesbury Community Trust and The Activity Zone were circulated at the meeting, please find attached to the minutes.</p>



Councillor Thomson provided a verbal update about the Community Area Young People's Issues Group. The group were working on a skateboard project and were applying for funding for a youth transport project. Gareth Brown was the new Youth Development Coordinator and was hoping to develop stronger bonds with the Area Board. The Youth Parliament had also appointed a new leader and Malmesbury Secondary School were bringing a group of sixth formers to the localism event on 22 March 2011.

### Outside Body Review

13.

#### Community Area Grants Scheme

Councillors were asked to consider the Community Area Grants report and make recommendations on the applications received.

#### Decision

**Minety Village Hall were awarded £1,504 towards the refurbishment of toilets, conditional on the balance of funding being in place.**

#### Reason

***The application meets the 2010/11 grant criteria and would improve village hall facilities.***

Members recommended that the applicant also seek support from Charities Information Bureau and Community First's Village Hall Officer in relation to their finances and ambitions for the hall.

#### Decision

**Glovers Court Amenity Group were awarded £178 towards the purchase of blackout blinds, conditional on the balance of funding being in place.**

#### Reason

***The application meets the 2010/11 grant criteria and while Glovers Court was a residential facility in the town, the lounge, where the blinds were needed, was regularly used by other groups.***

#### Decision

**Malmesbury River Valleys Trust were awarded £120 towards the cost of providing educational materials.**

#### Reason

***The application meets the 2010/11 grant criteria and would reflect the values of both adults and young people who valued the rural nature of the area they lived in, as well as providing activities for young people.***

	<p><b><u>Decision</u></b>  <b>To endorse £20 for room hire for ISWE (a pilot website based around the Malmesbury Community Area) training.</b></p>
14.	<p><b><u>Performance Reward Grant Scheme</u></b></p> <p>The Chairman was pleased to announce that the application made to the Performance Reward Grant Scheme from Malmesbury Boxing Club had been successful and the club received £20,000. The Eilmer Bridge application had been unsuccessful.</p> <p>Councillors were asked to consider an expression of interest that had been received by all 18 Area Boards on behalf of Wiltshire's Neighbourhood Watch Schemes, seeking funds for the purchase of UV scanning torches for issue to Police officers on operational duties.</p> <p><b><u>Decision</u></b>  <b>The Area Board was minded not to support this expression of interest due to insufficient information.</b></p> <p>The Performance Reward Grant Scheme was currently being reviewed alongside funding arrangements for Wiltshire Council and partners, and may not continue in its current form beyond the end of the financial year. As a result of this, the Panel had decided that the deadline date for the sixth tranche of the current scheme would be extended until 31 March 2011. All bids received by this date would be considered under the current arrangements.</p>
15.	<p><b><u>Public Consultations</u></b></p> <p>The Chairman set out that information on public consultations was included in the agenda pack. This comprised the outcome of the library services review and the current child poverty consultation.</p>
16.	<p><b><u>Evaluation and Close</u></b></p> <p>In light of the time at 9.10 pm, the Chairman did not undertake evaluation of the meeting. He thanked everybody for coming to Ashton Keynes.</p>

# Crime and Community Safety Briefing Paper Malmesbury Community Area Board 16<sup>th</sup> March 2011



## 1. Neighbourhood Policing

**Area Commander: Inspector Chris Martin**

**Team Sergeant: Martin Alvis**

### **Malmesbury Town Centre Team**

Beat Manager – PC Samantha Bussey  
PCSO – Dee Curran

### **Malmesbury Rural Team**

*Brinkworth, Dauntsey, Great Somerford, Little Sommerford, Lea and Cleverton, Brokenborough, St Paul Malmesbury Without, Norton and Foxley, Sherston, Easton Grey, Sopworth, Luckington and Alderton.*

Beat Manager – PC Steve Humphries  
PCSO – Durry Maule

### **Ashton Keynes & Minety Team**

*Ashton Keynes, Minety, Leigh, Oaksey, Crudwell, Hankerton, Charlton*

Beat Manager – PC Steve Harvey  
PCSO - Samantha Walsh

## 2. NPTs - Current Priorities & Consultation Opportunities:

Up-to-date details about Neighbourhood Policing Teams including team membership, current priorities and forthcoming community consultation events can always be found on our Wiltshire Police Website.

□ Visit the new and improved website at: [www.wiltshire.police.uk](http://www.wiltshire.police.uk)

## 3. Police Authority Representative: Mrs Carole Soden

Please contact via Wiltshire Police Authority Tel. 01380 734022 or  
<http://www.wiltshire-pa.gov.uk/feedback.asp>

## 4. Performance and Other Local Issues

The area has seen a slight rise in thefts from rural locations although this rise appears to have stopped we are continuing to work with our departments within Wiltshire Police and our partners to tackle this issue. A recent arrest and charge of a well known rural crime offender has seen him imprisoned for a number of months. As always we urge the public to report suspicious matters immediately and don't leave it to later. Security of property is also very important and as part of an ongoing process we ask that you look around your properties and think 'If I were a thief, how easy would it be for me to pinch this'.

Anti social behavior in the town is low, although some mindless acts of vandalism have occurred involving smashed windows, those enquiries are ongoing.

Malmesbury Police have executed two drugs warrants in the town recently, resulting in a charge and several cautions. Information from the community is greatly received and action will be taken against reliable intelligence.

MALMESBURY	CRIME				DETECTIONS	
	FEB 2010 - JAN 2011 cf previous year				FEB 2010 - JAN 2011 cf previous year	
	2009/10	2010/11	+ / -	% Change	2008/09	2009/10
Violence Against the Person	98	62	-36	-36.7%	62.2%	51.6%
Dwelling Burglary	30	32	2	6.7%	20.0%	6.3%
Criminal Damage	109	100	-9	-8.3%	8.3%	10.0%
Non Dwelling Burglary	55	83	28	50.9%	5.5%	0.0%
Theft from Motor Vehicle	42	28	-14	-33.3%	4.8%	3.6%
Theft of Motor Vehicle	14	21	7	50.0%	14.3%	9.5%
Total Crime	509	557	48	9.4%	23.8%	14.5%

County Division is compared with 15 most similar divisions in other Forces. Currently we are performing well e.g. ranked 1st (out of 15) for All Crime and 3rd (out of 15) for Violent Crime

**Anti-Social Behaviour – reported incidents**

Q4	Q1	Q2	Q3	YEAR AVERAGE
101	93	93	87	93.5


**Inspector Chris Martin (March 2011)**  
**Area Commander**

Great Western Hospitals   
NHS Foundation Trust

## Working Together

**Wiltshire Community Health Services and  
Great Western Hospital NHS Foundation Trust**



Great Western Hospitals   
NHS Foundation Trust

## Background <sup>(1)</sup>


Recently there have been a number of initiatives which are changing the landscape of the NHS.

These include:

- The Health and Social Care Bill published in January 2011
- The QIPP agenda (Quality, Innovation, Productivity and Prevention)
- Transforming Community Services (TCS)
- Any Willing Provider

In June 2010 the government announced that all Primary Care Trusts should separate their commissioning and provider arms by 1<sup>st</sup> April 2011 (part of the Transforming Community Services agenda).


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Great Western Hospitals   
NHS Foundation Trust

## Background <sup>(2)</sup>

- In August NHS Wiltshire announced that it would be inviting local NHS organisations to submit a proposal to run a range of community services in Wiltshire and some neighbouring areas.
- These services were separated into
  - Community Maternity services and hospital based maternity services at RUH in Bath.
  - Adult, Children's and other associated services such as Community Dentistry and Prison Health in the community
- In November NHS Wiltshire announced that we had been selected as the preferred provider for all services in each cluster.
- This means subject to approval from Monitor (our regulator) we will begin providing community services in Wiltshire and parts of B&NES from June 2011.

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Great Western Hospitals   
NHS Foundation Trust

## About GWH NHS FT

- Approximately 3,300 staff
- Serving 340,000 people across Swindon, Wiltshire, parts of Oxfordshire, Gloucestershire and West Berkshire
- Around 9,200 members (Over 5,000 are members of the public)
- Annual income of £200million
- Authorised by Monitor (the Foundation Trust Regulator) as an FT in December 2008
- Licensed by the Care Quality Commission (April 2010)

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Great Western Hospitals   
NHS Foundation Trust

## Where we currently provide services

- Great Western Hospital
- Brunel NHS Treatment Centre
- Savernake Hospital (Marlborough)
- Fairford and Devizes Community Hospitals (outpatient clinics)
- Tetbury Hospital
- Melksham Hospital
- Malmesbury Primary Care Centre
- GP surgeries in Wiltshire and Swindon



*From June 2011 we will provide community services across Wiltshire*

Great Western Hospitals   
NHS Foundation Trust

## A record of providing good patient care (1)

- Our strong safety culture; our MRSA and Clostridium Difficile rates are low – 80% fall in five years thanks to tough infection control measures
- During 2010, the Trust had over 270 consecutive days without a case of MRSA
- Our hospital has modern facilities offering high levels of privacy and good transport links. In the latest Patient Environment Action Team inspections we were one of only 40 hospital sites to be rated as excellent across all three categories - patient environment, food and privacy & dignity.
- We are rated highly by the regulators; annual healthcheck ratings for 2008/09 – good for both 'quality of services' and 'use of resources'.
- Working with our Commissioners, we are bringing some services back to Swindon to save patients from travelling to Oxford i.e. spinal surgery




Great Western Hospitals   
NHS Foundation Trust

## A record of providing good patient care (2)



- We gained our licence to operate from the Care Quality Commission (CQC) - without any conditions attached
- Our patient survey satisfaction results have improved – 8 out of 10 patients would recommend us as a place to be treated
- We continue to invest in the best technology for our patients e.g. new £1.2m CT Scanner, new £1m Endoscopy Unit both launched last year and we delivered a £1.9m surplus to reinvest in new equipment.

- This year we will open:
  - the White Horse Birth Centre at the hospital, a Midwife-led centre offering women more choice on where to give birth
  - a second Cardiac Cath Lab
  - a redeveloped Breast Centre

Great Western Hospitals   
NHS Foundation Trust

## Some key facts about the new services we will be responsible for

- The provision of community healthcare for 433,000 people in Wiltshire plus people in parts of Bath and North East Somerset.
- Delivery of over 9,000 babies each year
  - 5,000 in the community (including some areas outside Wiltshire.)
  - 4,000 at GWH
- Approximately 2,000 WCHS staff joining around 3,300 GWH staff.
- Delivery of £80m of services, in addition to our current £200m turnover
- Providing healthcare in over 30 locations from Malmesbury in the north right down to Salisbury in the south and across towards Bath and beyond into Somerset.

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## Services covered

### Three-year contract:

- Maternity services currently provided by WCHS, which includes provision of maternity care in Bath and North East Somerset, parts of Somerset, South Gloucestershire and large parts of Wiltshire. It **does not include** maternity services which are commissioned by NHS Wiltshire from Salisbury NHS Foundation Trust.
- Neighbourhood teams covering the whole of Wiltshire
- General medical inpatient services at Chippenham, Warminster and Savernake Community Hospitals
- Stroke Unit at Chippenham Hospital
- Minor Injury Units in Trowbridge and Chippenham
- Continence services
- Podiatry services
- Dietetics
- Tissue viability service

- Orthotics
- Musculo-skeletal physiotherapy
- Outpatient services
- Diabetes
- Respiratory Services including Post-Acute Care Enablement (PACE) and Chronic obstructive pulmonary disease (COPD)

### Two-year contract:

- Services for Children & Young People including Health Visitors
- Children's Continuing Health Care
- Prison health
- Wheelchair service
- Community Dental Service including Dental Access service provided across Wiltshire and Swindon
- Community Team for People with Learning Disabilities

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## Why did we bid for these services?

We see this as a unique opportunity to improve care for patients across the region, including:

- More joined up care across the patient pathway
- Removal of some of the artificial boundaries that exist, which can lead to patients feeling lost in the system
- To view the way we care for patients from their perspective regardless of which organisation they are cared for
- More joined up working across the health community with our GP, social care and Local Authority, and third sector partners to improve patient care and experience
- To help keep people well, out of hospital and closer to home where possible → clear links to tackling hospital readmissions

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## What does this mean for local people in your area?

- Our priority is to ensure a safe transfer of patients and services maintaining delivery of good outcomes and patient & carer experience
- Patients will not be expected to travel to Swindon to be treated
- Staff will continue to work in their present locations in teams in the local community with their local GPs, delivering services close to patients and their family
- No immediate changes are planned but over time services will need to be provided in different ways to meet changing needs
- Over the summer we will begin the process of talking to stakeholders to understand what they want from these services and how we might be able to deliver them differently in the future
- In the future some of the services typically provided in hospital will be provided in the community as part of a national shift moving care out of hospitals and closer to home

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## Questions & Answers

If you have any further questions please email:  
**Kevin McNamara, Head of Marketing and Communications:** [kevin.mcnamara@gwh.nhs.uk](mailto:kevin.mcnamara@gwh.nhs.uk)



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## **Outside Body Appointments**

Councillor Carol Soden – The Malmesbury Community Trust

**1. What is the purpose of the outside body to which you are appointed?**

The Trust exists to help those in need in Malmesbury and its surrounding villages. It is a registered charity which was initially formed privately, with considerable help from Wiltshire County Council and the Malmesbury Town Council. It built on the pioneering work of the Barnes Trust, a Council Trust which administered the money bequeathed by Mr C H Barnes, a Malmesbury man who died in 1978. His trustees raised further money for many local purposes, including the first minibus for the handicapped. After complying with lengthy legal requirements, the residue of those trust funds formed the opening balance of the new charity – the Malmesbury Community Trust.

**2. How many meetings have been held since May 2010?**

Four meetings have been held since May 2010.

**3. How many of those meetings have you attended?**

Councillor Soden had attended all four meetings.

**4. What issues have been discussed with the outside body?**

Individual cases had been discussed with the outside body.

**5. What actions have the outside body implemented?**

The actions implemented by the body had been help for applicants.

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Malmesbury Area Board  
16 March 2011

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### Outside Body Appointments

Councillor Simon Killane – Activity Zone Leisure Centre Advisory Committee

**1. What is the purpose of the outside body to which you are appointed?**

Leisure provision for the whole Malmesbury community.

**2. How many meetings have been held since May 2010?**

Two meetings have been held since May 2010.

**3. How many of those meetings have you attended?**

Councillor Killane had attended all two meetings.

**4. What issues have been discussed with the outside body?**

Growing the range of activities for everyone in the community, no matter how active they are.

**5. What actions have the outside body implemented?**

We have been working with a number of Wiltshire Council departments to access funding for activities. The two main projects we have been running are:

Free Time – Through the extended services department and schools we have been able to offer either places on courses or vouchers for children 16 and under whose parents may not otherwise be able to afford these.

Sports Unlimited – This is a Sport England initiative to get “non sporty” children taking part in some form of exercise. We have worked with the Wiltshire Council sports development team to deliver Cheerleading. Hopefully after the initial course we can make the sessions sustainable.

Other new activities for children include:

- Discounted 1-2-1 swimming lessons for disabled children
- Extra swimming club session
- Street dance.

Regarding adult activities, in the last two months we have launched Zumba which is Latin-inspired dance-fitness program. This has proved to be very popular with our users and we are looking at how we can increase the classes we offer.

In March we are launching KETT FIT. This is a four week fitness program using our new kettle bells. Kettle bells are weights shaped like a cannonball with a handle. They are excellent for whole body training specifically legs, back and core.

Other activities include:

- Malmesbury netball club. We have helped facilitate the start of this club
- Health link. This is a referral scheme where people get referred from their GP to the centre
- Our 50+ group continues to grow and we have at least 30 people coming each week to play sport and socialise.